ZT-383 Firmware Update Guide

Guide

This document provides step-by-step instructions on how to update the firmware on the **Zenty ZT-383** Switch. Performing firmware updates ensures your device runs the latest features, security patches, and performance improvements.

Before You Begin

You Will Need:

- A computer connected to the same network as the switch
- Access to the management port on the switch (ports 23 or 24)
- The ZT-383 firmware file (downloaded from Zenty Resource Tab)
- The IP address of your switch
- A web browser (Google Chrome or Microsoft Edge recommended)

⚠ **Important:** Do not power off or disconnect the switch during the firmware update process. Doing so may cause firmware corruption.

Step 1: Connect to the Management Port

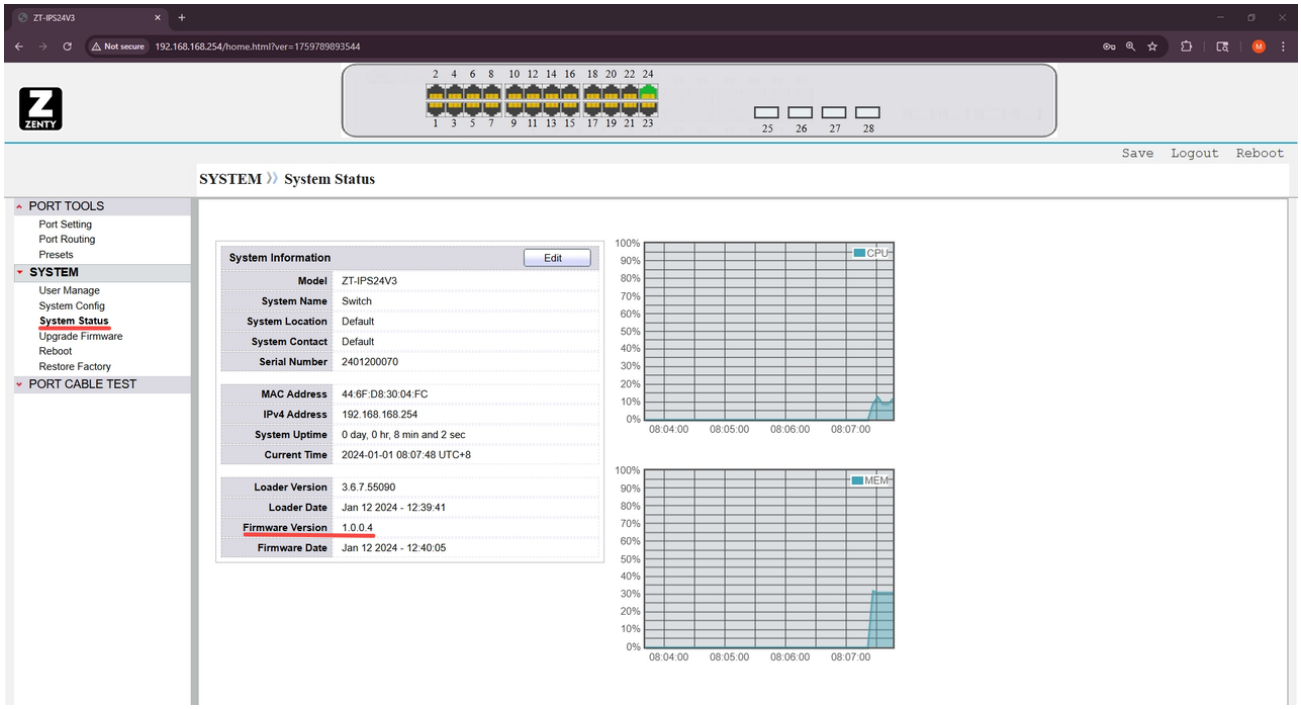
Connect your computer directly to port **23** or **24** on the switch using an Ethernet cable.

- Assign your computer an IP address on the same subnet as the switch if needed (for direct connection).
- Open a web browser and enter the **switch’ s IP address** (default is often `192.168.168.254`).
- Log in using the default credentials:
  - **Username:** admin
  - **Password:** admin

Step 2: Verify Current Firmware

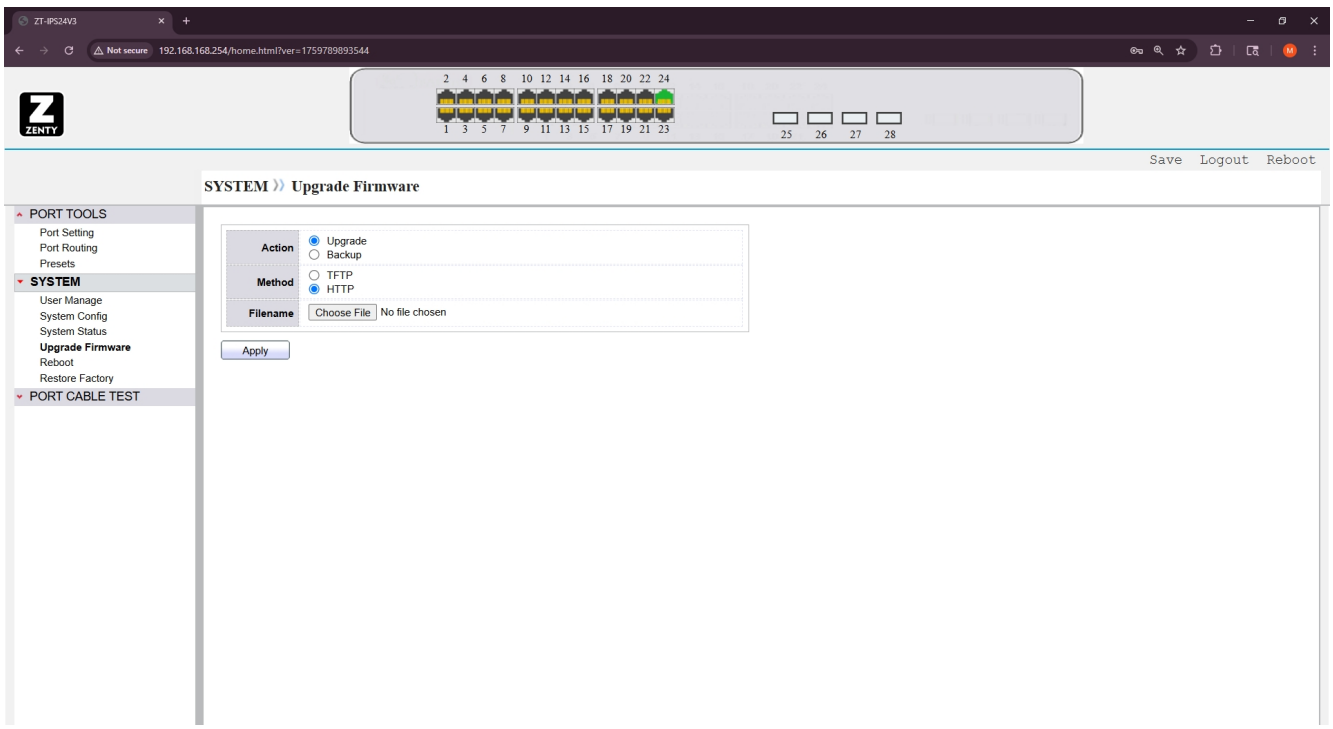
- Navigate to the **System Status** page.

- Check the **Firmware Version** field to see the current firmware installed on the ZT-383.
- Note this version, so you can confirm the update after upgrading.



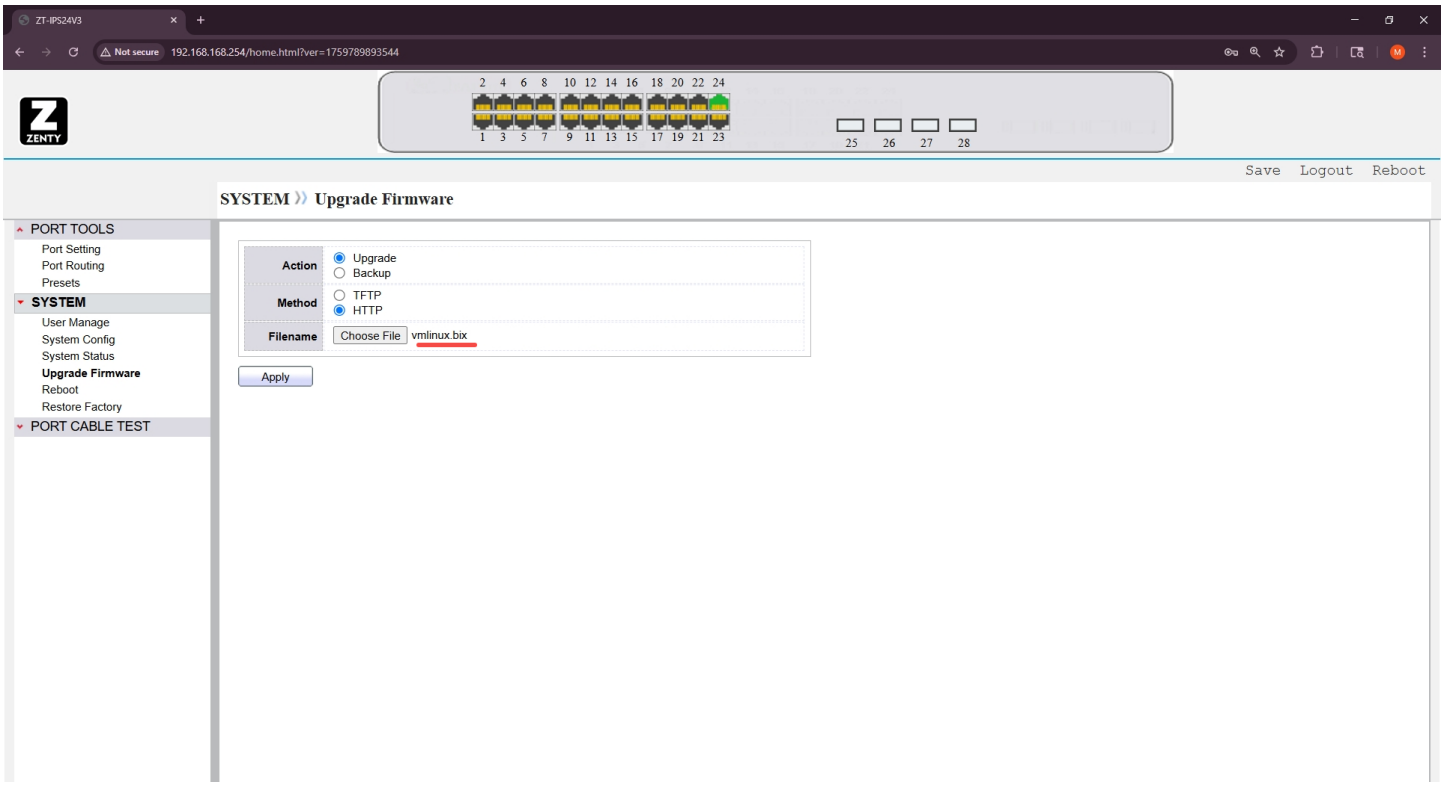
Step 3: Access the Firmware Update Tab

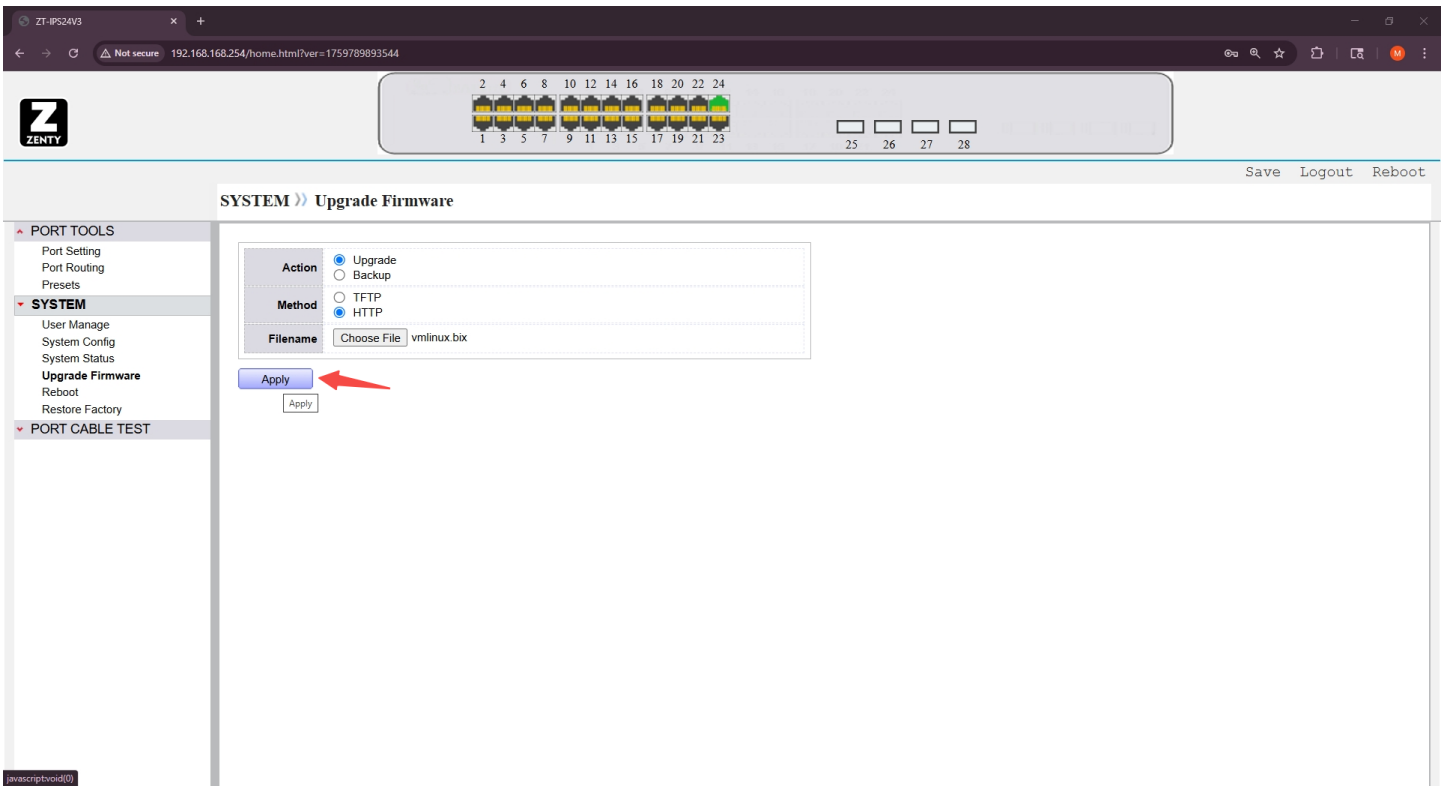
- From the web interface, navigate to **System Settings → Firmware Upgrade**.
- This page allows you to upload the new firmware file and start the update process.



Step 4: Upload Firmware File

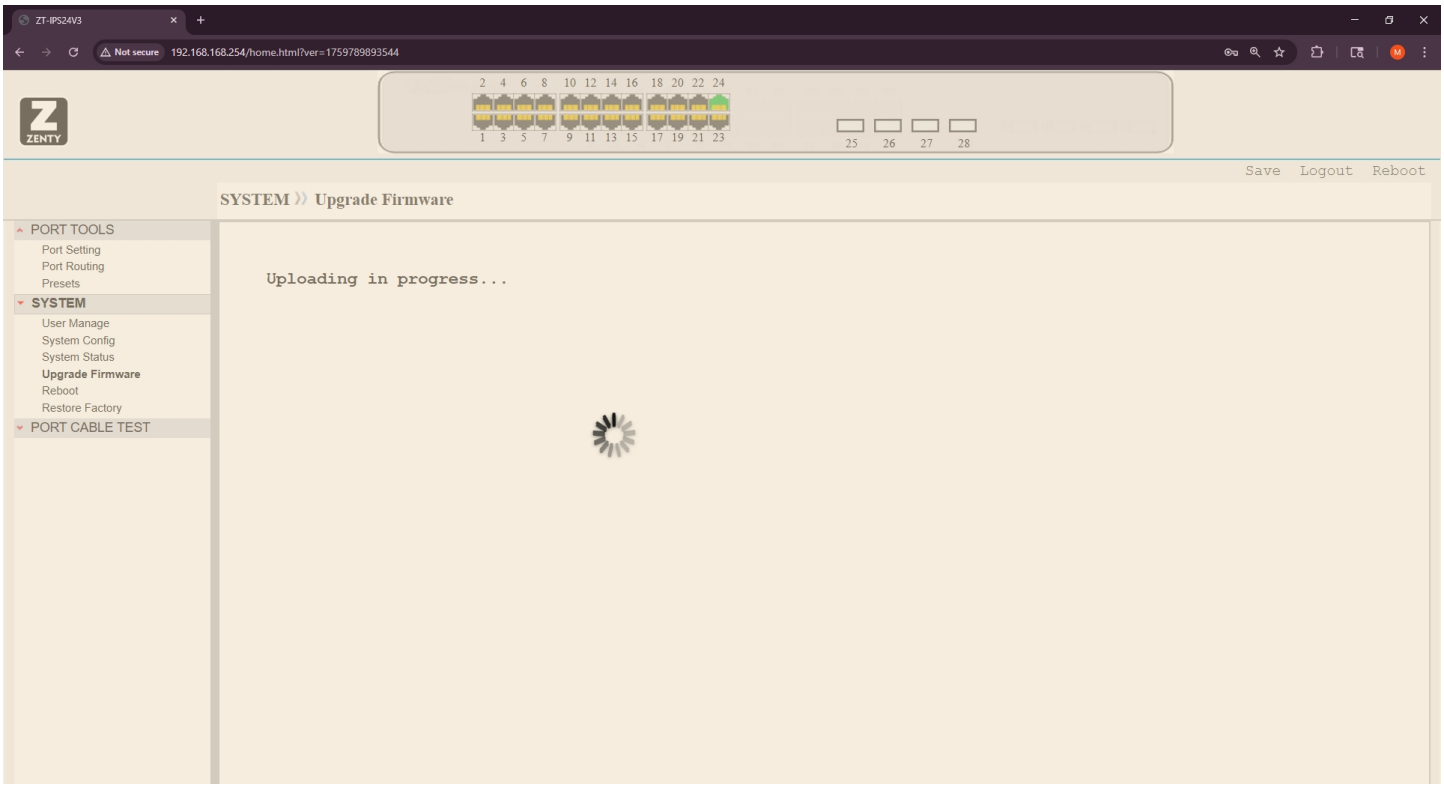
- On the **Firmware Upgrade** page, click the **Choose File** button.
- Locate and select the latest firmware file.
- After selecting the file, proceed to start the upgrade process.

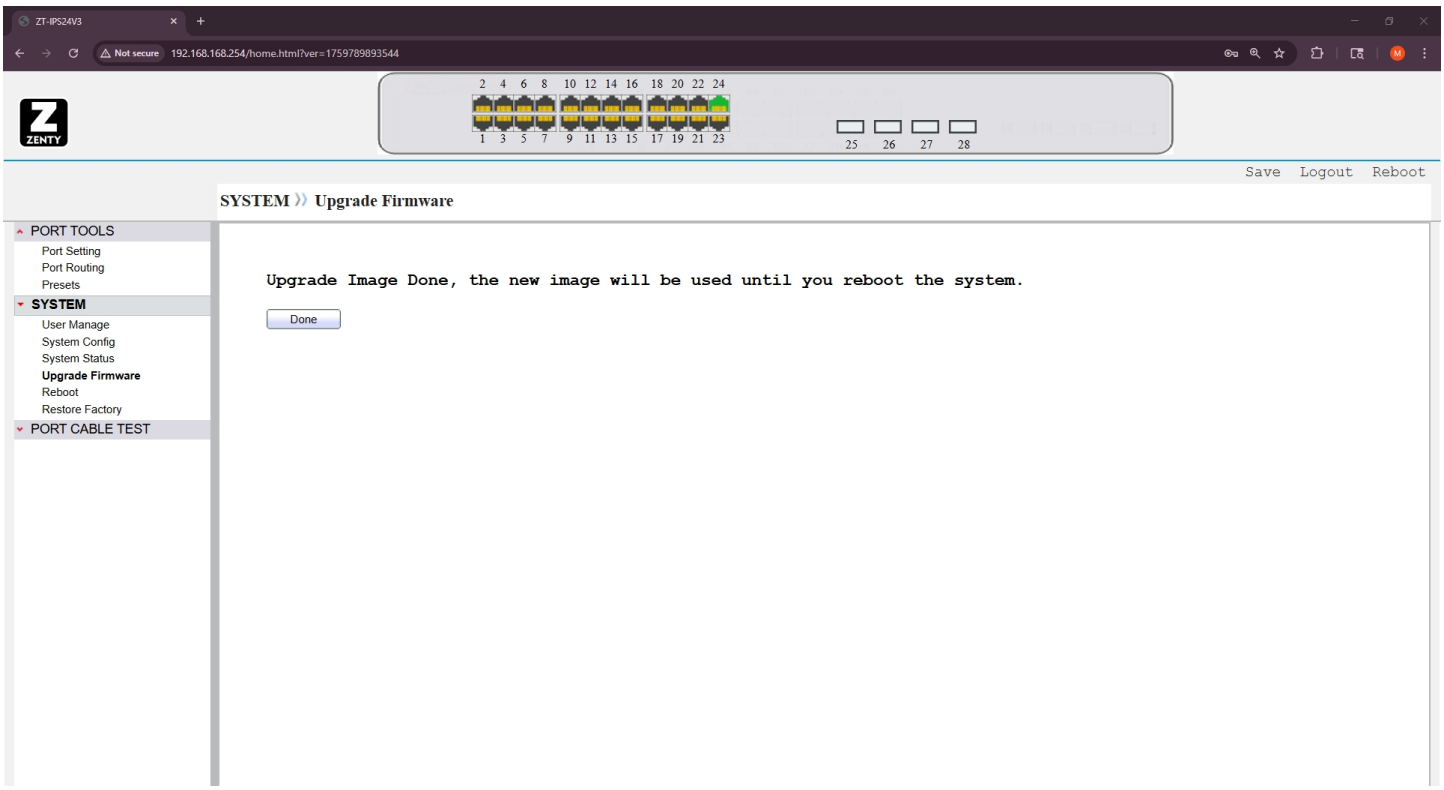




Step 5: Apply the Firmware

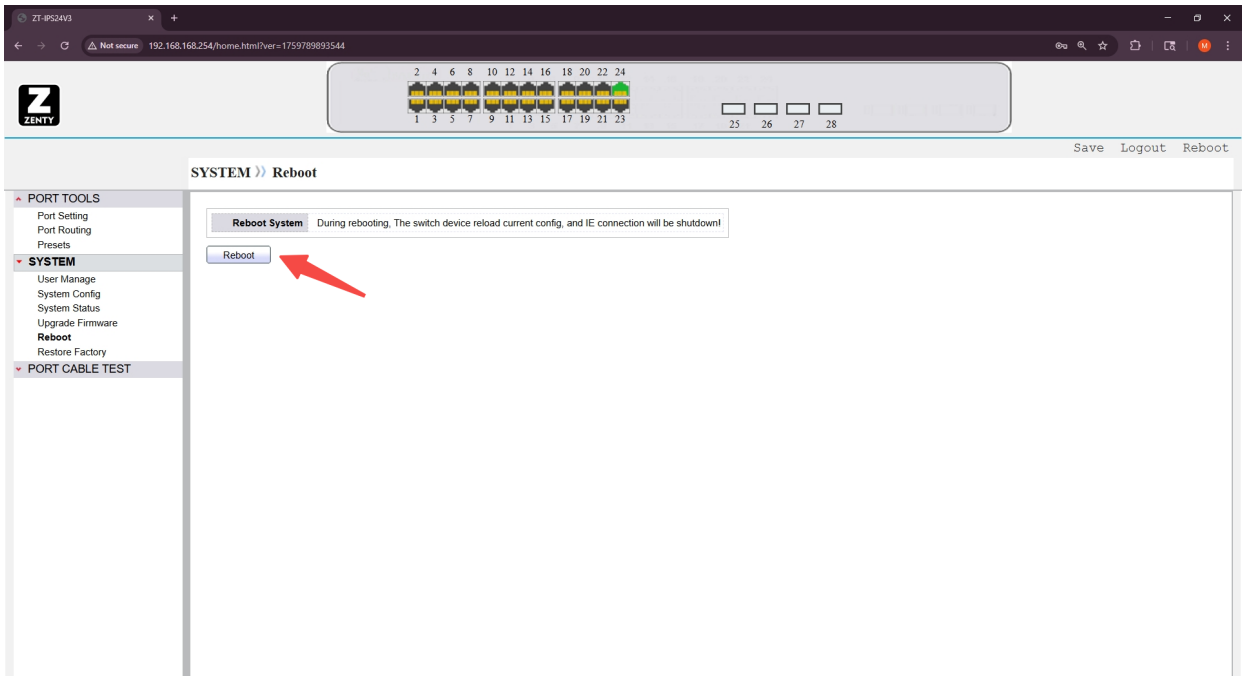
- After selecting the firmware file, click **Upgrade** or **Apply**.
- Allow the firmware upload process to complete fully — do not power off or disconnect the switch during this time.





Step 6: Reboot the Switch

- Once the firmware update shows as complete, navigate to the **Reboot** tab.
- Select **Reboot** Switch to restart the device and apply the new firmware.



Step 7: Verify Firmware Update

- After the switch has rebooted, return to the **System Status** page.
- Confirm that the **Firmware Version** field reflects the new firmware version, ensuring the update was successful.

